

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3955003
<b>Application Number:</b>	09944676
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	8505
<b>Title of Invention:</b>	System and method for automated end-user support
<b>First Named Inventor/Applicant Name:</b>	Daniel Keele Burgin
<b>Customer Number:</b>	26874
<b>Filer:</b>	Eleanor Maria Farrell Schalnat/Elizabeth Middleton
<b>Filer Authorized By:</b>	Eleanor Maria Farrell Schalnat
<b>Attorney Docket Number:</b>	1160215-0538115
<b>Receipt Date:</b>	17-SEP-2008
<b>Filing Date:</b>	31-AUG-2001
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 180
RAM confirmation Number	16430
Deposit Account	
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Information Disclosure Statement (IDS) Filed (SB/08)	IDS.pdf	57816 eb6b8da1154923f09d44219bb9ccaf7fde33ed1e	no	1
<b>Warnings:</b>					
<b>Information:</b>					
This is not an USPTO supplied IDS fillable form					
2	Information Disclosure Statement Letter	IDS-statement.pdf	33074 b479baa0660a845d9232b1fffb928efd50461b8b	no	1
<b>Warnings:</b>					
<b>Information:</b>					
3	NPL Documents	FR_09944836_8-8-08.pdf	843196 bda39ec594dd11ec2b117995d458afca4c624a13	no	21
<b>Warnings:</b>					
<b>Information:</b>					
4	Fee Worksheet (PTO-06)	fee-info.pdf	29932 6e6a068793b6deb189f15c6022158ca2f3d31eb2	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			964018		
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